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Jim Barnhart Deputy Commissioner

## AGENCY CONTACT MEMORANDUM #2014-0402

To: Agency IT Leadership, Technical Contacts

From: James M. Fowler

**Chief Information Officer** 

Date: April 30, 2014

Subject: System scan advisory

In an effort to more effectively serve our customers and ensure a safer, more secure IT environment, please be advised that Commonwealth Office of Technology has begun utilizing scanning technology to obtain information about the state of systems across all managed infrastructure and those systems affected by the consolidation.

The information collected from the scan will not include any private information or actual data stored on drives or databases, and will have only a minimal impact on our network and systems.

End users will not be affected.

Should you have questions concerning the scan, please contact the Commonwealth Service Desk at (502) 564-7576 or by e-mail <a href="mailto:CommonwealthServiceDesk@ky.gov">CommonwealthServiceDesk@ky.gov</a>.

